

KERALA STATE ELECTRICITY REGULATORY COMMISSION

ANNUAL REPORT 2003-04

Annual Report 2003-04

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KERALA STATE ELECTRICITY REGULATORY COMMISSION

ANNUAL REPORT 2003-04

1 INTRODUCTION

The Kerala State Electricity Regulatory Commission has completed a year and a half of its existence since it was established in November, 2002. During this one and half years, the Commission has endeavoured to set up a fair, transparent and objective electricity regulatory process in the State of Kerala. The present Annual Report, the first of the Commission, presents the activities of the Commission since its inception, up to 31st March 2004. This report also includes, wherever appropriate, information on events/actions subsequent to 31.03.2004 and up to the date of preparation of this report to provide a coherent account of the functioning of the Commission. The report also includes a tentative agenda for the Commission during the year 2004-05.

2 THE COMMISSION

The Kerala State Electricity Regulatory Commission was constituted under the provisions of Subsection (1) of Section 17 of the Electricity Regulatory Commissions Act, 1998. The Commission was constituted *vide* Government of Kerala Order (Ms) No.34/2002/PD dated 14th November, 2002 notified in the Govt. of Kerala Gazette, Extra Ordinary dated 18th November, 2002. The Kerala State Electricity Regulatory Commission is a body corporate having perpetual succession and a common seal, with power to acquire, hold and dispose of property, both movable and immovable, and to contract and shall, by the said name, sue or be sued. In addition, the Commission is a quasi-judicial body. With effect from 10th June, 2003, the Commission has come under the purview of the Electricity Act, 2003, as the Electricity Regulatory Commissions Act, 1998 has since been repealed.

The Commission consists of Chairman and two Members. In recognition of the need for multi-disciplinary approach while addressing issues related to independent regulation, the statute prescribes that the Chairman and Members shall be persons of ability, integrity and standing who have adequate knowledge of, and having shown capacity in, dealing with problems relating to engineering, finance, commerce, economics, law or management. The Chairman and Members are appointed by the Government of Kerala on the recommendation of a selection committee constituted by the State Government as prescribed under the statute. The statute also provides for the appointment of a Secretary, functioning under the Commission, whose powers and duties are defined by the Commission.

3 FUNCTIONS OF THE COMMISSION

The Commission is vested with the responsibility of discharging the following functions:

(a) determine the tariff for generation, supply, transmission and wheeling of electricity, wholesale, bulk or retail, as the case may be, within the State;

- (b) regulate electricity purchase and procurement process of distribution licensees including the price at which electricity shall be procured from the generating companies or licensees or from other sources through agreements for purchase of power for distribution and supply within the State;
- (c) facilitate intra-State transmission and wheeling of electricity;
- (d) issue licences to persons seeking to act as transmission licensees, distribution licensees and electricity traders with respect to their operations within the State;
- (e) promote cogeneration and generation of electricity from renewable sources of energy by providing suitable measures for connectivity with the grid and sale of electricity to any person, and also specify, for purchase of electricity from such sources, a percentage of the total consumption of electricity in the area of a distribution licensee;
- (f) adjudicate upon the disputes between the licensees and generating companies and to refer any dispute for arbitration;
- (g) levy fee for the purposes of the Electricity Act, 2003;
- (h) specify State Grid Code;
- (i) specify or enforce standards with respect to quality, continuity and reliability of service by licensees;
- (j) fix the trading margin in the intra-State trading of electricity, if considered, necessary;
- (k) discharge such other functions as may be assigned to it under the Electricity Act, 2003;
- (l) advise the State Government on all or any of the following matters, namely:-
 - (i) promotion of competition, efficiency and economy in activities of the electricity industry;

- (ii) promotion of investment in electricity industry;
- (iii) reorganization and restructuring of electricity industry in the State; matters concerning generation, transmission, distribution and trading of electricity or any other matter referred to the State Commission by the State Government.

4 MISSION OF THE COMMISSION

The mission of the Commission is:

- (a) to promote competition, efficiency and economy in the activities of the Electricity Industry within the State of Kerala.
- (b) to regulate the power purchase and procurement process of the distribution utilities for sale, distribution and supply of electricity within the State of Kerala.
- (c) to determine the tariff for electricity, wholesale, bulk, grid or retail, as the case may be, and the tariff payable for use of transmission facilities, within the State of Kerala.

5 CHAIRMAN AND MEMBERS OF THE COMMISSION

The Commission is headed by Shri.M.K.G.Pillai as Chairman and Shri.C.Balakrishnan as Member. Both Shri.M.K.G.Pillai and Shri.C.Balakrishnan assumed office on 29th November, 2002 and are continuing in office. Although the Kerala State Electricity Regulatory Commission has been constituted with Chairman and two Members, the post of one Member in the Commission is lying vacant since its inception.

6 COMMISSION'S OFFICE

The Commission has been functioning in a rented building at No.30, Parameswara Bhavan, Belhaven Gardens, Kowdiar.P.O. Thiruvananthapuram-695 003, since 15th February, 2003.

7 HUMAN RESOURCES

7.1 Existing Manpower

To start the activities of the Commission, the following posts had been created:

1. Secretary (in the grade of Additional Secretary to

The Govt. of Kerala (Rs.14000-18000) - 1 post

2. U.D.Clerk (Rs.4000-6090) - 1 post

3. Confidential Assistant (Rs.3500-5400) - 3 posts

4. Peon (Rs.2610-3680) - 3 posts

The staff position of the Commission as on 31.03.2004 is as below:

Sl.No	Name	Designation	
1	Shri.Rajendra Babu.P.B	Secretary I/C	On contract
2	Shri.Rajan.K	Manager	On deputation
3	Smt.Jyothi Kumari.R.S.	Confidentail Assistant	On deputation
4	Smt.Sheena Karim	Confidential Assistant	On deputation
5	Smt.Lathy.N.K.	Confidential Assistant	On deputation
6	Shri.Soninath.M	Peon	On contract
7	Shri.Priyesh.P.V.	Peon	On contract
8	Smt.Sreedevi.P.G	Receptionist	On daily wages
9	Smt.Santha.D.R	Sweeper	On contract
10	Shri.Biju.D.Dass	Watchman	On daily wages

Shri.C.K.Jayachandran, former Deputy Chief Engineer, KSEB has been engaged as a Consultant on contract basis for six months from the middle of February, 2004 to assist the Commission in tariff matters.

7.2 Additional Manpower Requirement

A proposal to create additional thirty three posts in professional and administrative categories, required for effective and smooth functioning of the Commission, had been forwarded to the Govt. of Kerala in May, 2003.

In April, 2004, the Govt. of Kerala have conveyed approval for creation of the following posts:

1. Senior Economic Analysis	(Rs.12600-15000)	- 1 post
2. Deputy Director	(Rs.12600-15000)	- 1 post
3. Accounts Officer	(Rs.7800-12975)	- 1 post
4. Administrative Officer	(Rs.7800-12975)	- 1 post

8 STATE ADVISORY COMMITTEE

The Commission constituted the State Advisory Committee on 26th August 2003 to advise the Commission on major questions of policy relating to the electricity supply industry in the State, matters relating to quality, continuity and extent of service provided by the licensees, compliance by licensees with the conditions and requirements of their licences, protection of consumer interest and energy supply and overall standards of performance by utilities. The constitution of the State Advisory Committee was notified in the Kerala Gazette dated 28th October 2003. The Committee was constituted as per the provisions of

Sections 24 & 25 of the Electricity Regulatory Commissions Act, 1998, which was in force at the time of constitution of the Committee and Notification.

8.1 Constitution of the State Advisory Committee

The State Advisory Committee consists of the following members:

1	Shri.M.K.G.Pillai, Chairman, Kerala State Electricity Regulatory Commission	Chairman
2	Shri.C. BalaKrishnan,Member, Kerala State Electricity Regulatory Commission	Member
3	Dr.Dharamveer,Secretary, Food, Civil Supplies and Consumer Affairs Department, Government of Kerala	Member
4	A Senior representative of the Power Department, Government of Kerala	Member
5	A representative of the KSEB not below the rank of Member of the Board.	Member
6	General Manager, NTPC, Kayamkulam-690 506	Member
7	Managing Director, Bombay Suburban Engineering Services Kerala Power Limited, Udyogamandal P O, Kochi – 683 501	Member
8	Shri.S.Jayathilakan, President, Kerala High Tension And Extra High Tension Industrial Electricity Consumers Association, HMT Road, Kalamassery 683 104	Member
9	A Senior Representative of the Southern Railway	Member
10	Shri.K.O.Habeeb, General Secretary, Kerala State Electricity Board Worker's Association, BTR Memorial, Mele Thampanoor, TVM-1	Member

11 Chairman, Confederation of Indian Industry, P.B.No.4257, Opposite Cochin Passport-Office, Panampally Nagar 682 036 Member 12 Chief Electrical Inspector, Electrical Inspectorate, Housing Board Buildings, TVM-695 001 Member 13 Director, Anert, Kesavadasapuram, Pattom P O, Thiruvananthapuram 695 004 Member 14 Shri.Ratnakumar, Secretary, Energy Conservation Society Akshaya Nagar,64,Kadappakkada, Kollam 691 008 Member 15 Director, Energy Management Centre, Karamana, Thiruvananthapuram-695 002. Member Shri.N. Rajendran, Prof.& Head of Electrical 16 Engineering Department, College of Engineering, Thiruvananthapuram-16 Member 17 Shri.M.P.Aiyappan, Managing Director, Kerala Power Finance Corporation Ltd, Jawahar Nagar P O, Kowdiar, Thiruvananthapuram 695 041. Member 18 Managing Director, Kerala Water Authority, Thiruvananthapuram 695 033. Member Shri.M.K.Abdul Majeed, Vice-President, Centre for 19 Consumer Protection and Research, Lumiere, T C 9/2297, Sasthamangalam.P.O.

8.2 Meetings of the State Advisory Committee

Thiruvananthapuram 695 010.

The first meeting of the State Advisory Committee was held at 10.30 hours on 12.11.2003 at Government Guest House, Thiruvananthapuram. Out of the nineteen members, thirteen members attended the meeting. The meeting

Member

discussed the issues arising out of the ARR&ERC of the Kerala State Electricity Board for the year 2003-04, which was filed for approval of the Commission. The Committee made several important recommendations on the ARR&ERC.

The second meeting of the State Advisory Committee was held at 10.30 hours on 12th February, 2004 at Government Guest House, Thiruvananthapuram. Out of the nineteen members, fifteen members attended the meeting. The main issue discussed in the meeting was the ARR & ERC of the KSEB for the year 2004-05, on which the Committee made several important recommendations.

9 MEETINGS HELD BY THE COMMISSION

Upto 31st March, 2004, the Commission held 33 internal meetings, and held seven proceedings to hear the parties to the petitions filed with the Commission. The Commission also held two State Advisory Committee meetings, as mentioned in para 8.2.

9.1 Internal meetings of the Commission

Internal meetings of the Commission were held mainly to transact administrative matters, framing and finalisation of regulations, admission of petitions, matters relating to the State Advisory Committee and other matters related to the smooth functioning of the Commission. All matters were decided by the unanimous decision of the Commission without any exception.

9.2 Proceedings held by the Commission

In order to hear the parties to the petitions filed with the Commission, the Commission held seven proceedings as listed below:-

Sl.No.	Date	Venue	Subject Matter	
1	11.7.2003	Office of the	Petition by Binani Zinc on dispute	
		Commission	regarding payment of arrears due to	
			revised tariff and notice of	
			disconnection.	
2	30.7.2003	Office of the	Petition by Technopark on dispute	
		Commission	relating to revision of grid tariff.	
3	4.8.2003	Office of the	Petition by Mata Amrithanandamayi	
		Commission	Math on dispute relating to change of	
			consumer category and service	
			connection charges.	
4	2.9.2003	Office of the	Petition by Indian Aluminium	
		Commission	Company seeking permission for	
			open access to the transmission	
			system of KSEB.	
5	27.11.2004	Govt. Guest	Petition by KSEB on ARR&ERC for	
		House,	2003-04.	
		Thycaudu		
6	2.12.2003	Office of the	Petitions by Binani Zinc, TCM Ltd.,	
		Commission	and Kerala HT&EHT Industrial	
			Electricity Consumers' Association on	
			dispute relating to revision of tariff.	
7	17.3.2004	Govt. Guest	Petition by KSEB on ARR&ERC for	
		House,	2004-05.	
		Thycaudu.		

10 PETITIONS RECEIVED BY THE COMMISSION

During the year, the Commission received eleven Petitions from different Organisations including two petitions related to the ARR&ERC of the KSEB for the year 2003-04 and 2004-05. Six petitions including the ARR&ERC of the KSEB for 2003-04 were disposed of during the year 2003-04. Four petitions including the ARR&ERC of KSEB for 2004-05 were disposed of in April, 2004. The position in respect of the petitions are furnished below:

Sl.	Date of				Disposal by
No	Petition	Petitioner	Respondent	Subject matter	the
					Commission
1	28.4. 03	Techno Park,	KSEB	Dispute on revision	Interim order
		Thiruvanantha		of Grid Tariff	issued on
		puram.			20.8.03
2	3.6.03	Mata	KSEB	Dispute on consumer	Order issued
		Amrithananda		category and service	on 12.8.03
		mayi Math		connection charges	
3	19.6.03	Chekkidikadu	KSEB	Dispute on Tariff	Order issued
		Pacha Co-		category	on 23.7.03
		operative Bank.			
4	21.6.03	Binani Zinc	KSEB	Dispute on Tariff	Order issued
				Revision.	on 30.4.04.
5	24.6.03	Indian	KSEB	Request for open	Order issued
		Aluminium		assess to the	on 14.1.04.
		company		transmission system	
				of the KSEB.	
6	28.6.03	TCM Ltd,	KSEB	Dispute on Tariff	Order issued
		Kalamassery		Revision	on 30.4.04.
7	28.6.03	Kerala	KSEB	Dispute on Tariff	Order issued
		HT&EHT		Revision	on 30.4.04.
		Industrial			
		Electricity			
		Consumers'			
	4 7 00	Association	T.CED	D 1	
8	1.7.03	Binani Zinc	KSEB	Dispute on payment	Order issued
				of arrears due to	on 11.7.03
				revised tariff and	
				notice of	
	1 0 00	Dim and 7'-	IZCED	disconnection	I I and an
9	1.8.03	Binani Zinc	KSEB	Request for open	Under
				assess to the	process
				transmission system	
10	1 0 02	KCED		of KSEB.	Ondon tasus
10	1.8.03	KSEB	-	ARR&ERC for 2003- 04	Order issued on 31.12.03.
11	15.12.03	KSEB		ARR&ERC for 2003-	
11	15.12.05	NOED	-	O4	Order issued
				U4	on 16.4.04.

11 ORDERS ISSUED BY THE COMMISSION

Brief details of the orders issued by the Commission are furnished below:

11.1 Order dated July 11, 2003 on petition dated 1.7.2003 filed by M/s.Binani Zinc with the KSEB as the Respondent.

The petitioner *viz.*, M/s.Binani Zinc had challenged the tariff revision notification issued by the Kerala State Electricity Board *vide* Order B.O(FM)No.1462/02/TRAC/TO-1/2002 dated 24th October, 2002 with particular reference to the steps initiated by the KSEB for disconnection of supply to the petitioner due to nonpayment of dues as per the revised tariff. The Commission after obtaining written and oral submissions of the parties to the petition ruled that there was no ground calling upon the Commission to interfere with the steps taken by the KSEB, consequent to the implementation of the tariff revision.

11.2 Order dated July 23, 2003 on the petition filed on 19.6.2003 by Chekkidikkadu-Pacha Co-operative Bank with the KSEB as the Respondent.

The Chekkidikkadu-Pacha Co-operative Bank had challenged the change of classification of its tariff category from LT-VA(A) to LT-VI(C) by the KSEB. The Commission in its order ruled that as the petitioner's connected load was under 1000 Watts, the petitioner be classified under tariff category LT VII (B) applicable to commercial consumers with connected load not exceeding 1000 Watts.

11.3 Order dated August 12, 2003 on the petition filed on 3.6.2003 by Mata Amritanandamayi Math with the KSEB as the Respondent.

The petitioner challenged the change in tariff categorization of the Amrita Institute of Medical Sciences and Research Centre and also the mode of calculation of the service connection charges. After obtaining the written and oral submissions of the parties to the petition, the Commission held that the tariff for electricity consumption for the Amrita Institute of Medical Sciences and Research Centre should be classified under two categories *viz.*, HT-II Non – Industrial/Non-commercial and HT-IV Commercial in the ratio 60:40. The Commission also ruled that since the load that can be operated simultaneously

by the Amrita Institute of Medical Sciences and Research Centre can not exceed the transformer capacity of 2250 kVA (3x750 kVA) at the Institute, the service connection charges should be calculated on the basis of a connected load of 2250 kVA.

11.4 Interim Order dated August 2, 2003 on the petition filed on 28.4.2003 by Techno Park, Thiruvananthapuram with the KSEB as the Respondent.

The petitioner challenged the classification of the petitioner under category GII for fixing Grid Tariff. The petitioner also sought for limiting the tariff increase and implementing the tariff prospective from the date of tariff revision notification. The Commission obtained the written and oral submissions of the parties to the petition. In its interim order, the Commission allowed a concession of ps.20/unit in energy charges in order to compensate the petitioner for the contribution made by it towards cost of construction of 110kV sub-station at Kazhakuttom. The Commission also ordered that the Grid Tariff for Kochin Port Trust should be on the same basis as that of Trichur Municipal Corporation and Tata Tea Ltd.

11.5 Order dated 31st December 2003 on the ARR&ERC of the Kerala State Electricity Board for the year 2003-04.

The Kerala State Electricity Board had filed a petition on 1st August 2003 for approval of the ARR&ERC of the Board for the year 2003-04. The Commission having considered the written objections filed by the Stakeholders, and subsequent written and oral submissions of the KSEB and consulted the State Advisory Committee and heard the views of the Stakeholders in public hearing, approved the ARR&ERC with certain modifications. The Commission approved an Aggregate Revenue Requirement of Rs.3697.83 crores and total Expected Revenue from Charges of Rs.3141.37 crores for the year 2003-04 as against Rs.3850.31 crores and Rs.2924.23 crores projected respectively by the KSEB. In order to bridge the revenue gap of Rs.556.46 crores, the Commission

recommended to the Government of Kerala release of subsidy to the extent of Rs.375 crores to the KSEB in addition to the duty concessions to the extent of Rs.182.56 crores. The Commission approved the continuance of the existing tariff and other charges for the financial year 2003-04. The Commission also issued several directions to the KSEB for implementation.

11.6 Order dated 14th January, 2004 on the petition filed on 24.6.2003 by M/s. Indian aluminium Company Ltd., with the KSEB as Respondent.

The petitioner had requested the Commission to allow import of power from the Power Trading Corporation using the Transmission system of the KSEB on open access basis in accordance with the provisions of the Electricity Act, 2003 and decide wheeling charges, *etc.*, for the usage. The Commission after consulting the Government of Kerala and also obtaining the written and oral submissions of the parties to the petition decided to allow open access to the transmission system of the KSEB for use by the petitioner, in view of the unprecedented situation arising out of the closure of the aluminium smelter plant and surrender of power by the petitioner. The Commission fixed a composite transmission charge at Ps.10/kWh for transmission of energy using the KSEB system and compensation of transmission losses at 3% of the energy injected into the KSEB system. In addition, the petitioner was also required to pay a surcharge on the transmission charges at Ps.25/kWh of energy delivered, which will be reduced in a phased manner and eliminated by 31st March, 2009.

12 REGULATIONS ISSUED BY THE COMMISSION

During the year, the Commission has issued two Regulations *viz.*, Kerala State Electricity Regulatory Commission (Conduct of Business Regulations, 2003) and Kerala State Electricity Regulatory Commission (Tariff Regulations, 2003). The Regulations dated 3rd January 2004 were notified in Kerala Gazette dated No.6 dated 30th February 2004 in accordance with the provisions under Section

182 of the Electricity Act, 2003. The Regulations have been arranged to be laid before the Kerala Legislative Assembly.

13 APPLICATION OF INFORMATION TECHNOLOGY

Computers are extensively used in day-to-day work and in all activities of the Commission.

Letters, regulations, minutes, orders and other documents are prepared using computers. For facilitating the work, adequate hardware and software have been installed in the office of the Commission and connected over a Local Area Network. The various orders passed by the Commission from time to time, Regulations of the Commission, notices and minutes of the meetings, *etc.*, are uploaded on the website of the Commission, www.erckerala.org. In addition, internet services are made available for the use of Officers and Staff members of the Commission.

In order to augment the IT facilities in the Commission, a grant of Rs.7 lakhs was got sanctioned from the Power finance Corporation (Govt. of India). The equipments have been procured and installed towards the end of March 2004.

14 MEMBERSHIP OF THE FORUM OF INDIAN REGULATORS

The Commission has become a member of the Forum of Indian Regulators. The secretariat of the Forum is located at the Central Electricity Regulatory Commission, New Delhi. The Forum is an association of the Chairpersons and members of the Central Electricity Regulatory Commission and the State Regulatory Commissions. The Forum provides a venue for exchange of views and information among Indian Electricity Regulators and

preparation of common ground and agenda in respect of various regulatory issues.

The Annual subscription for membership of the Forum was Rs.1 lakh, per Commission, for the year 2003-04. The meeting of the Forum is being held once in every quarter. The Chairman and Member of the KSERC have been regularly attending the meetings of the Forum and exchanging views and information, with other regulators.

15 FINANCE AND ACCOUNTS

During the year 2002-03, the Government of Kerala provided a grant of Rs.15.00 lakhs from the Contingency Fund for meeting the expenses in connection with the formation of the Commission.

The statement of Income and expenditure, during the financial year 2002-03 is furnished below:

(In Rupees)

Sl.	Head of	Particulars	Income	Expenditure
No.	account			_
1		By Govt. grant	15,00,000.00	
2		By Security deposit	1,500.00	
3	01	Payment towards salaries		2,94,595.00
4	04	Office expenses (postage, courier charges, printing & stationary and other items)		50,158.50
5	06	Rent, Rates and Taxes		57,140.00
6	19	Purchase of machinery and equipments(computers, furniture, etc.)		3,66,012.00
7	21	Hire charges of vehicles		24,150.50
8	34	Other charges (intercom facility, etc.)		65,734.00
9		Cash in hand *		1,32,417.00*
10		Cash at SBI		10,793.00
11		Cash in special TSB		5,00,500.00
		Total	15,01,500.00	15,01.500.00

During the year 2003-04, the Commission had sought a budget allocation from the Government of Kerala for Rs.88.64 lakhs against which an amount of Rs.36.72 lakhs has been received.

Statement of Income and Expenditure, during the financial year 2003-04, is furnished below:

(In Rupees)

Sl.	Head of	Particulars	Income	Expenditure
No.	account			-
1		By Budget allotment from Govt. of	21,48,000.00	
		Kerala		
		By Supplementary demand grant	15,24,000.00	
2		By sale of copies of ARR & ERC	4,000.00	
3		By opening cash in hand	1,32,417.00 *	
4		By opening cash in special TSB	5,00,500.00	
5		By opening cash in SBI	10,793.00	
6	01	Payment towards salaries		16,66,249.00
7	04	Travel Expenses		1,73,286.00
8	05	Office expenses		
		 Water charges 		1,342.00
		2. Electricity charges		26,579.00
		3. Telephone charges		80,399.00
		4. Other items (printing &		98,383.00
		stationary, postage, courier		
		charges, furniture, <i>etc.,)</i>		
9	06	Rent, Rates and taxes		1,80,000.00
10	07	Publications		4,250.00
11	19	Machinery and Equipments		3,08,100.00
		(Computers, AC, etc.,)		
12	21	Motor Vehicles		
		1. Purchase of vehicles		9,38,828.00
		2. Hire charges of vehicles		2,99,328.00
13	34	Other charges (FOIR membership		
		fee, legal charges, internet,		2,17,096.00
		website, meetings, etc.)		
		Cash in hand		898.00
		Cash in SBI		793.00
		Cash in special TSB		3,24,179.00
		Total	43,19,710.00	43,19,710.00

^{*} Includes salary of officers and staff members for the month of March, 2003.

A grant of Rs.7 lakhs was received from the Power Finance Corporation (Govt. of India),in April 2004, for augmenting the IT Facilities in the Commission, which will be incorporated in the Statement of Accounts for 2004-05.

16 AGENDA FOR 2004-05

The Commission has drafted a tentative agenda for the year 2004-05 as below:

- Review on the performance of KSEB *vis-à-vis* the order issued by the Commission on the ARR&ERC of the KSEB for 2003-04
- 2 Issue of various codes and regulations, including the following:
 - a. Electricity Supply Code for KSEB and other Licensees.
 - b. Code for standard of performance for KSEB and other Licensees.
 - c. Terms and conditions of retail tariff for KSEB and other Licensees.
 - d. Regulations for establishment of Consumer Redressel Forum and Electricity Ombudsman.
 - e. Regulations for issue of Licences.
 - f. KSERC Accounting Regulations.
 - g. KSERC Recruitment and Conditions of Service Regulations.
- 3 Review of progress of capital projects of KSEB.
- 4 Review of status of realization of revenue by KSEB.
- 5 Review of status of debt servicing by KSEB.
- Review of progress on computerization of billing and faulty meter replacement by KSEB.
- 7 Scrutiny of ARR&ERC of KSEB for the year 2005-06 and issue of tariff order there of.

8 Scrutiny of ARR&ERC of licensees other than the KSEB for the year 2004-05 and issue of orders there of.

17 CONCLUSION

During the year 2003-04, the work of the Commission was severely hampered by the inadequacy of requisite staff to provide support to the Commission in the discharge of various functions and responsibilities. It is hoped that this deficiency will be overcome in the ensuing year and the Commission would be in a position to consolidate the work done so far and achieve further strides in the electricity regulatory process in the State. The Commission would solicite unstinted cooperation of the Govt. of Kerala, the Kerala State Electricity Board, other licensees and the Stakeholders including the general public, in realizing the mission of the Commission.