**BEFORE THE HON’BLE KERALA STATE ELECTRICITY REGULATORY COMMISSION**

In the Matter of : Additional submission of KSEB Ltd. in Petition OP No.19/2020, seeking approval to reliefs extended to various categories of consumers in the State due to lockdown restrictions imposed by the Central and State Governments to curb the spread of Covid-19 pandemic.

AFFIDAVIT VERIFYING THE APPLICATION

I**, B.Pradeep**,son of **P.Balachandran** aged **55** years, residing at **Vipanchika, Anayara.P.O, Thiruvananthapuram** do solemnly affirm and state as follows:

 I am the Deputy Chief Engineer (Commercial & Planning) with full powers of Chief Engineer of Kerala State Electricity Board Limited, Vydyuthi Bhavanam, Pattom, Thiruvananthapuram, the representative of the petitioner in the above matter and I am duly authorized by KSEB Ltd. to make this affidavit on its behalf. I solemnly affirm at Thiruvananthapuram on this the **23rd July 2020** that

(i) Contents of the above petition are true to my information, knowledge and belief. I believe that no part of it is false and no material has been concealed there from.

(ii) That the statements made in paragraphs of the accompanying application now shown to me are true to my knowledge and are derived from the official records made available to me and are based on information and advice received which I believe to be true and correct.

Deponent

 Deputy Chief Engineer (Commercial & Planning)

 With full powers of the Chief Engineer Kerala State Electricity Board Limited,

 Vydyuthi Bhavanam, Pattom

 Thiruvananthapuram – 695 004.

**VERIFICATION**

I**,** the above named deponent, solemnly affirm at Thiruvananthapuram on this the **23rd July 2020** that the contents of the petition are true to my information, knowledge and belief, that no part of it is false and that no material has been concealed there from.

## Deponent

Deputy Chief Engineer (Commercial & Planning)

 With full powers of the Chief Engineer

 Kerala State Electricity Board Limited,

 Vydyuthi Bhavanam, Pattom

 Thiruvananthapuram – 695 004

BEFORE THE HONOURABLE KERALA STATE ELECTRICITY REGULATORY COMMISSION

In the matter of : Additional submission of KSEB Ltd. in Petition OP No.19/2020, seeking approval to reliefs extended to various categories of consumers in the State due to lockdown restrictions imposed by the Central and State Governments to curb the spread of Covid-19 pandemic.

**KSEB Ltd. humbly submits as follows:**

1. KSEB Ltd has filed a petition before Hon’ble Commission on 12.06.2020, seeking approval to reliefs extended to various categories of consumers in the State due to lockdown restrictions imposed by the Central and State Governments to curb the spread of Covid-19 pandemic.
2. Hon’ble Commission has admitted the petition as OP No. 19/2020. Also Hon’ble Commission, vide letter No. 832/F&T /OP 10/2020 /KSERC /497 dated 17.06.2020 has instructed to furnish comments of KSEBL on representations received from consumers and stake holders for rebates in electricity charges before the Hon’ble Commission, in connection with the petition filed by KSEB Ltd. Also Hon’ble Commission has conducted public hearing on 30.06.2020.
3. Hon’ble Commission has issued daily order on the petition on 02.07.2020 and instructed to file the modification on the petition, if required and to furnish the details sought by the Hon’ble Commission in the daily order, by 13th July 2020.Havig considered the instruction of Hon’ble Commission, KSEB Ltd. hereby files the additional submission on the petition.
4. Rebates offered by Central Public Sector Generation companies & PGCIL:
5. The Ministry of Power vide Advisory No. 11/16/2020-Th-II dated 15.05.2020 and its corrigendum dated 16.05.2020 had decided to offer the following rebate to DISCOMs for passing on to the end consumers for the lockdown period on account of Covid-19 pandemic.
6. Deferment of capacity charges for power not scheduled, to be payable without interest after the end of the lockdown period in three equal monthly installments.
7. Rebate of about 20-25% on power supply billed (fixed cost) to DISCOMS and inter-state transmission charges levied by PGCIL.
8. KSEB Ltd. has submitted in the petition that the capacity charges and ISTS charges billed by power utilities under MoP to KSEBL during the months of March, April were Rs.116.08 Cr and 103.02 Cr. respectively. KSEB Ltd, in anticipation of a favourable rebate @ 25%, rebate to the tune of Rs.29.02 Cr. for the March-2020 and Rs.25.75 Cr in April -2020 were estimated and same was submitted before the Hon’ble Commission (para 13 of the petition). The estimate was prepared without considering the fixed charge billed in respect of RGCCPP –Kayamkulam and Maithon. The revised figures taken into account of these stations and incorporating billing details for the Month of May -2020 is tabulated below for favour of information of the Hon’ble Commission.

|  |  |  |
| --- | --- | --- |
| **Station** | **Fixed charges** | **Total** |
| **March** | **April** | **May** |
| NTPC stations |
| RSTPS I & II | 2.65 | 10.218 | 9.50 | **22.37** |
| RSTPS III | 0.70 | 0.000 | 0 | **0.70** |
| Simhadri II | 1.95 | 7.054 | 6.70 | **15.70** |
| Talcher II | 5.25 | 17.735 | 17.72 | **40.70** |
| Kudgi | 2.81 | 10.841 | 10.84 | **24.50** |
| RGCCPP, Kayamkulm | 6.400 | 24.8 | 24.8 | **56.00** |
| NTECL, Vallur (Joint venture of NTPC) | 1.325 | 5.157 | 5.131 | **11.61** |
|  |
| DVC-Mejia | 1.509 | 8.493 | 8.493 | **18.50** |
| DVC-Raghunathpur | 2.367 | 4.846 | 4.846 | **12.06** |
| Maithon (Joint venture of Tata power and DVC) | 3.419 | 13.249 | 13.249 | **29.92** |
|  | **ISTS charges** |  |
| PGCIL | 15.698 | 58.17 | 57.41 | **131.28** |
| **Total amount** | **44.08** | **160.56** | **158.69** | **363.33** |

As per the billed amount shown above KSEBL is entitled to a rebate of Rs. 90.84 Cr. for three months. (Rs. 11.02 in March 2020 (from 24 to 31), 40.14 in April-2020 and Rs. 39.67 in May-2020.)

1. On the other hand, the rebate offered by Central Public Sector Generation companies and Transmission Companies under the Ministry of Power, GoI to KSEB Ltd. is only Rs.50.86 Cr and the capacity charges deferred is 63.38 Cr. The details of rebate offered by various Central public sector Generation & transmission Companies under MoP (vide letter No.11/16/2020-Th-II dated 10th June 2020 of MoP) to KSEB Ltd. are mentioned hereunder. Copy of the letter attached as **Annexure-1**.

|  |  |  |
| --- | --- | --- |
| **Sl No** | **CPSU under Ministry of Power** | **Rebate by CPSU (in crores)** |
| 1 | NTPC Limited (includes JV of NTPC) | 30.6 |
| 2 | PGCIL | 20.26 |
| **Total** | **50.86** |

Further M/s. NTPC vide letter dated 12.06.2020 (Ref No.: 01 :CD:356) intimated that they had decided to defer the capacity charge amounting to Rs. 56.68 Cr and to allow three equal monthly installments for the deferred payment without interest. Copy of the letter is attached as **Annexure -2**. Also NTPC Tamilnadu Energy Company Ltd. vide letter No. NTECL /CEO/26/41735 dated 15.06.2020 intimated that, they had decided to defer the capacity charge amounting to Rs. 6.7 Cr and to allow three equal monthly installments for the deferred payment without interest. Copy of the letter is attached as **Annexure -3**.

1. The rebate offered to Kerala State by M/s. NTPC Ltd. and M/s. PGCIL Ltd. is coming only to 17.83% and 15.43% respectively on the fixed charge claim during lockdown period from 24/03/2020 to 31.05.2020. Moreover the rebate offered by M/s. NTPC Ltd. has been arrived by considering the fixed charge for unutilised RGCCPP, Kayamkulam as Rs. 297.65 Cr. against the provisionally admitted figure of Rs.62.35 Cr./year. In view of the difference in views on the fixed charges applicable, the rebate now proposed by Kayamkulm Station is not expected to fructify immediately. Also no rebate has been offered so far by stations owned by Damodar Valley Corporation (DVC) and their joint ventures.
2. KSEBL has already taken up the matter of variance of rebate offered by MoP and that offered by the companies to the State Government with prayer to pursue the Ministry of power, Govt. of India to offer the entitled rebate from CGS, PGCIL and DVC at the earliest. Copy of the letter is placed at **Annexure-4.** If there is positive response on the matter, KSEB will definitively share it on to the severely affected end consumers.
3. Rebate allowed by KSEB Ltd. :
4. Government vide order G.O. (Rt) No. 67/2020/P.D. dated 01.06.2020 has directed KSEB Ltd. to allow a rebate of 25% on fixed charge applicable to Industrial/Commercial consumers and Private Hospitals for the months of March, April and May-2020 and to defer the payment of balance fixed charge (75%) of these months, up to December-2020, without levying interest during the deferred period. It may please be noted that Government has issued this direction, in view of public interest, to KSEB Ltd to pass on the above relief / rebate smoothly as per Article 55 of Article of Association of the Company. Government has also directed Hon’ble Commission to grant approval by considering the matter of allowing reliefs as a matter of policy involving public interest under section 108 of the Act. Kind attention of the Hon’ble Commission is invited into Article 55 of ‘Memorandum and articles of association of KSEB Ltd.

*DIRECTION FROM GOVT. OF KERALA*

*55. Notwithstanding anything contained in any of these Articles, the Government of Kerala may from time to time, issue such direction or instruction as it may consider necessary to the Board of Directors or Chairman or Managing Director in regard to the affairs or the conduct of the business of the Company or the Directors thereof and in like manner may vary and annul any such direction or instruction. The Directors shall duly comply with and give immediate effect to the directions or instructions so issued.*

Accordingly, KSEB Ltd. has issued compliance orders to pass on the relief to the consumer categories indicated in the Government order.

1. Hon’ble Commission vide daily order dated 02.07.2020 in O P. No. 19/2020 filed by KSEB Ltd. has observed that the prayer of KSEB Ltd. to allow the additional financial liability due to the extension of relief as a pass through at the time of truing up will not serve the real intention of the Government order. In this regard KSEBL wish to submit the following for the kind consideration of the Hon’ble Commission.
2. At first, Hon’ble Commission vide letter dated 04.05.2020, as a reply to Govt. letter No. PWR-A1/123/2020 dated 30.04.2020 from Secretary, Power Department, Govt. of Kerala, had conveyed the following:

*The Commission has agreed to the proposal of the Government for relaxation up to six months for payment in fixed charge and reduction in penal charges for non-payment from 18% to 12% beyond a period of 30 days for private hospitals.*

*The Commission will issue separate orders to this effect, once KSEB Ltd. approach the Commission for such relaxations. It is also pointed out that though Hon’ble Chief Minister had in his daily media interaction announced these concessions to Industrial and Commercial establishments of the State, no such request /correspondence received either from Government or from KSEB Ltd. A specific request, if considered appropriate may please be given to the Commission*

*The Commission also desired to convey that the financial impact if any due to the above will be considered during the truing up exercise, unless KSEB Ltd. submits an alternate proposal. Later vide letter 19.052020, Hon’ble Commission has instructed KSEB to file petition formally to consider the relaxation announced by the Government to Private hospital.*

1. It may please be noted that, Government, after having considered the agreement on the issue, has issued direction to the Hon’ble Commission under Section 108 of the Act and to KSEB Ltd. under Article 55 of Article of Association of the Company. The real intention of the direction to the Hon’ble Commission invoking section 108 of the Act can only be to pass on the financial burden to the end consumers at a later date through truing up process; otherwise a direction to Board alone would be sufficient to cater the financial burden from it’s CSR or to absorb it by providing subsidy by the Government. KSEB Ltd., in anticipation of favourable rebate from Central Public Sector Generation companies (including it’s Joint ventures) and Transmission Companies under the Ministry of Power, while allowing rebates and deferment in fixed charge/demand charges for the categories prescribed by the State Government had appealed before the Hon’ble Commission to allow only the differential amount after accounting for the rebates receivable from CGS, PGCIL during truing up exercise.
2. The amount allowed as rebate to consumers as ordered by the Government is being adjusted in the bills issued from 1st July 2020 onwards. The amount to be allowed towards rebate is about Rs.76.62 Cr and amount deferred is about 229.86 Cr. The rebate offered by Central Public Sector Generation companies and Transmission Companies under the Ministry of Power, GoI so far to the State of Kerala is only Rs.50.86 Cr and the capacity charges deferred is 63.38 Cr. Hence there is short fall of about 25.76 Cr. towards rebate allowed and differential amount in deferred charges is about 166.48 Cr. Though KSEB Limited has allowed Industries/commercial Establishment /Private hospitals to remit their deferred charges up to 15.12.2020, without interest, KSEBL has been allowed three instalments by NTPC on deferred capacity charges, commencing from 31.07.2020 (subsequent instalment on 31.08.2020 & 31.09.2020). Under these circumstances, KSEB Ltd. was refrained from allowing rebate to other categories of consumers. Govt. of Kerala, having considered all the factors including shortfall in revenue on account of rebates, directed Hon’ble Commission to grant approval by considering the matter of allowing reliefs as a matter of policy involving public interest under section 108 of the Act. Also, Govt. order is meant to provide rebate on fixed charge/ demand charge applicable to the consumers under tariff categories LT IV(A) Industry , LT IV(B) IT &IT Enabled services, LT VII(A) Commercial, LT VII(B) Commercial , LT VII(C) Commercial , private hospitals categorised under LT VI (G) and also to the consumers categorised under aforementioned tariff categories, availing supply at HT &EHT voltage level for the months of March, April and May-2020 and to defer the payment of balance fixed charge (75%) of these months, up to 15.12.2020, without levying interest during the deferred period.
3. KSEB Ltd further submits that any further ambiguity on the selection of deserved categories, passing on of additional burden through true up exercise etc. may please be got clarified from the Government. It is again brought to the kind attention of Hon’ble commission that the unbridged regulatory gap of KSEBL as already approved by the Commission is Rs.6739.13Cr based on trued up accounts till 2016-17. Also KSEB Ltd. has filed true petitions for the FY 2017-18 ( Revenue gap- 1331.08 Cr.) and for FY 2018-19 ( Revenue gap- 759.88 Cr.) . Also KSEBL has sought an additional gap of Rs 63.76 for the FY 2016-17 and thus the total unbridged gap becomes 8894.58Cr including pending true up amounts. Further, the ‘Annual accounts of KSEB Ltd.’ for the FY 2019-20 is under preparation and the estimated loss is around Rs. 400 Cr. As the Hon’ble Commission is kindly aware, KSEBL is not having any other revenue stream other than the tariff approved by the Commission , to absorb the financial impact of the reliefs. In case Hon’ble Commission is not allowing the financial impact owing to the grant of reliefs through true up, KSEBL is left with no other option other than clawing back the reliefs in subsequent bills of consumers, by approaching the Government*.*
4. Rebate to consumers of other Licensees:

In the Government order, it is clearly specified that Govt. had examined the measures to be taken in respect of matters related to KSEB Ltd as part of relief measures being undertaken by the Govt. to alleviate the hardship faced by the public due to spread of Covid-19 pandemic. Also the direction was issued to KSEB Ltd. as per it’s Articles of Association. Hence the same will not be applicable to other Licensee. However, they are having liberty to approach Govt. to allow rebate to their end consumers. Considering the financial difficulties being faced by KSEB Ltd., Hon’ble Commission may please ensure that the rebates if any allowed will not be adjusted through the power bills issued by KSEB Ltd.to the Licensees. It is further submitted that KSEB will not stand against a claim on additional burden through their truing up process , if they wish so.

1. Rebate allowed for both connected load based and demand based billed consumers.
2. The Government order is meant for all the industries, commercial establishments and private hospitals irrespective of their billing methodology being adopted. Hence it is requested before the Hon’ble Commission to grant formal approval to allow 25% rebate on fixed charge in the case of connected load billed consumers and 25% rebate on demand charges in the case of demand based billed consumers for the specified categories in the Government order. Also rebate may be allowed on fixed charge/ demand charge applicable to the consumers categorised under tariff categories LT IV(A) Industry, LT IV(B) IT &IT Enabled services, LT VII(A) Commercial, LT VII(B) Commercial , LT VII(C) Commercial , private hospitals categorised under LT VI (G) and to consumers categorised under aforementioned tariff categories, availing supply at HT &EHT voltage level for the months March, April& May-2020. It is also requested to allow deferment of the payment of balance fixed charge (75%) of these months, up to 15.12.2020, without levying interest during the deferred period.
3. KSEB Ltd has already submitted in it’s petition (para18) that, in order to extend the relaxations to various categories of consumers of KSEB Ltd, appropriate orders of Hon’ble Commission and relaxation in provisions of the Kerala Electricity Supply Code -2014 is required and the same may please be granted by invoking regulation 179 of the Code and by considering the restriction placed by Central Govt. to contain Covid-19 which is declared as an event of force majeure.
4. Subsidy allowed to domestic consumers
5. Having considered the difficulty in paying huge bills being received by domestic consumers, Hon’ble Chief Minister, during the customary Covid-19 briefing on 18.06.2020, has announced the following series of relief measures for all domestic consumers in the State in order to alleviate the burden on domestic consumers during lockdown period.
6. Non paying group of consumers (having bimonthly consumption of and below 40 units and connected load of and below 500 watts) are exempted from the payment of electricity charges by providing subsidy from the Government of Kerala. This exemption shall be continued irrespective of their consumption for the bills issued from 20th April 2020 to 19th June 2020
7. BPL consumers having bimonthly consumption of and below 80 units and connected load of and below 1000 watts are now being billed at a rate of Rs 1.5 per unit. These consumers shall be billed at the prevailing rate of Rs.1.50/unit irrespective of their consumption for the bills issued from 20th April 2020 to 19th June 2020.
8. Domestic consumers having their average monthly consumption upto 50 units will be provided with a subsidy of 50 % of their additional amount in the bills due to excess consumption for the bills issued from 20th April 2020 to 19th June 2020.
9. Domestic consumers having their monthly average monthly consumption upto 100 units will be provided with a subsidy of 30 % of their additional amount in the bills due to excess consumption for the bills issued from 20th April 2020 to 19th June 2020.
10. Domestic consumers having their monthly average monthly consumption upto 150 units will be provided with a subsidy of 25 % of their additional amount in the bills due to excess consumption for the bills issued from 20th April 2020 to 19th June 2020.
11. Domestic consumers having their monthly average monthly consumption above 150 units will be provided with a subsidy of 20 % of their additional amount in the bills due to excess consumption for the bills issued from 20th April 2020 to 19th June 2020.
12. KSEBL has already allowed three instalments for remitting the electricity bills of domestic consumers issued during lockdown period. This shall be extended to 5 instalments for remitting the bills issued from 20th April 2020 to 19th June 2020.
13. KSEBL has issued compliance orders on 25.06.2020 and formal order has been issued by the Government on 26.06.2020 (G. O.(Rt) No.80/2020/PD dated 26.06.2020. Copy of the same is submitted as **Annexure-5**. Government has assured to provide subsidy for extending relief to various groups of domestic consumers. The total financial commitment in providing subsidy as above is estimated as Rs.200 Cr. The subsidy is being directly adjusted in the electricity bills issued from 07.07.2020. and for those whose bills were issued between 28.06.2020 and 06.07.2020 separate SMS has been sent to intimate the subsidy amount. About 90 Lakh domestic consumers of the KSEB Ltd. is estimated to be benefited on account of this. The exact amount of subsidy released to consumers on this account would be known only after issuing of bills in the coming bimonthly cycle (July-August-2020) and will be submitted to the Hon’ble Commission promptly.
14. Cash back facility for on-line transactions: KSEB Ltd. has already submitted before the Hon’ble Commission that as part of encouraging on line transactions, 5% cash back was allowed to those using online facility for the first time for remitting their electricity bills (subject to a maximum of Rs.100/bill) between 04.05.2020 and 31.05.2020. KSEB Ltd., due to increasing rate of Covid-19 patients and to avoid local transmission of pandemic decided to extend the facility upto 31.12.2020. Hence it is requested before the Hon’ble Commission to allow pass through of expenses incurred to provide cash back to first time users of online payment facility, over normative expenses during truing up process, treating the same as an event of force majeure.
15. Remarks on representation from consumers
16. Hon’ble Commission vide Letter No. 832/F&T /OP 10/2020 /KSERC /497 dated 17.06.2020 has instructed to furnish comments of KSEBL on representations from cross section of consumers for rebates in electricity charges. The matter has been examined in detail and found that the requests have a common nature ie to waive the fixed /demand charges during the lockdown period and to levy the FC/DC only in proportion to their consumption for a further period of six months.
17. As already submitted, KSEB Ltd, as per the direction of State Government, has allowed 25% rebate on their fixed charge/demand charge applicable to Industrial/Commercial consumers and Private hospitals for the month of March, April and May-2020 and deferred the payment of balance fixed charge (75%) of these months, up to 15.12.2020, without levying interest during the deferred period. This was allowed in anticipation of a favourable rebate from Central Generating/Transmission Companies to Distribution companies as announced by GoI, for passing it on to the end consumers. But, the rebate offered by Central Generating companies and Distribution Companies under the Ministry of Power, GoI to the State of Kerala is only Rs.50.86 Cr and the capacity charges deferred by CPSU amounts to Rs. 63.38 Cr. KSEBL Ltd has already decided to allow Rs.76.62Cr towards 25% rebate on fixed charge/demand charge of Industrial/ Commercial and Private Hospitals and deferred Rs. 229.86 Cr, being balance 75% of FC/DC up to 15.12.2020, without any interest. Govt. has also formalised the above relief by issuing Government order cited (1) above. Later, KSEBL has allowed subsidy on electricity charges for domestic consumers also, as per the direction of the State Government. The exemptions/ relief/subsidy was allowed to certain categories of consumers, only as per the direction of the State Government. In view of the acute financial stringency being faced by KSEBL now, any further relief to any other categories of consumers other than specified above without any additional subsidy mechanism and relief/rebate from CGS or transmission companies may not be considered for the time being.
18. Regarding the request of M/s.Reliance Jio Infocomm Ltd and Indus Towers, it is submitted that the cellular operators had been allowed their operations by the Government during the lockdown period without any restrictions whereas the Industries, Commercial establishments and Private Hospitals, were under ‘shut down’ condition. The Government, in consideration of the above has allowed rebate in fixed charge/demand charges to these categories of consumers and hence it is appealed before the Hon’ble Commission not to consider the requests of telecom companies favourably. Govt. has also sought report on the issue in the case of M/s. Reliance Jio Infocomm Ltd. and the report furnished to the Govt. is attached as **Annexure-6.**
19. Regarding the situation cited by M/s. Southern Railways, it requires special attention in the wake of grave situation aroused due to Covid-19 pandemic. But considering the financial crisis of KSEB Ltd due to Covid -19 pandemic and based on the provision of the Supply Code (clause 16(b) of the EHT agreement), the request may not be considered in the prevailing circumstances. However, if Government of India declares any special packages or granting any further relief packages, the request of Railways can be considered at that time. The Divisional Manager, Railways, Thiruvananthapuram/Palakkad had already approached KSEBL with similar requests and the Board has furnished a reply to them in this regard and the same is submitted before the Hon’ble Commission for favour of Kind information (**Annexure-7**).
20. Regarding the representation of FICCI, item No.1 to item No.6, will be considered by the Central/State Governments and on item No.7, the matter of providing facility to self meter reading facility to consumers is under consideration of KSEB Ltd. KSEBL has already allowed incentives for on-line payments. It is also submitted that, Dhyuthi and Transgrid projects are major initiatives of KSEB Ltd to reduce the loss and improvement in efficiency and also smart metering is being implemented on experimental basis.

Having considered the instructions of the Hon’ble Commission, the prayer of the petition dated 12.06.2020 (O.P. No. 19/2020) is modified as below:

 **Prayer**

It is humbly prayed before the Hon’ble Commission to approve the following reliefs to consumers in view of restrictions due to lockdown and based on the directions of State Government:

1. allow a rebate of 25% on fixed charge/ demand charge applicable to the consumers under tariff categories LT IV(A) Industry , LT IV(B) IT &IT Enabled services, LT VII(A) Commercial, LT VII(B) Commercial , LT VII(C) Commercial , private hospitals categorised under LT VI (G) General and also to the consumers categorised under aforementioned tariff categories, availing supply at HT &EHT voltage level for the months of March, April and May-2020 and to defer the payment of balance fixed charge (75%) of these months, up to 15.12.2020.
2. exempt the surcharge applicable for the deferred payment of balance fixed charge(75%) /demand charge (75%) to the consumers under tariff categories LT IV(A) Industry , LT IV(B) IT &IT Enabled services, LT VII(A) Commercial, LT VII(B) Commercial , LT VII(C) Commercial , private hospitals categorised under LT VI (G) General and also to the consumers categorised under aforementioned tariff categories, availing supply at HT &EHT voltage level for the months of March, April and May-2020 upto 15.12.2020 by invoking regulation 179 (power of relaxation and power to remove difficulties) of Supply Code.
3. allow pass through of additional burden on account of rebate/ reliefs granted, to the consumers under tariff categories LT IV(A) Industry , LT IV(B) IT &IT Enabled services, LT VII(A) Commercial, LT VII(B) Commercial , LT VII(C) Commercial , private hospitals categorised under LT VI (G) General and also to the consumers categorised under aforementioned tariff categories, availing supply at HT &EHT voltage level, over and above rebate allowed by Central Public Sector Generation companies and Transmission Companies, during truing up process.
4. allow pass on the financial impact by way of additional interest and finance charges due to extension of due dates for all consumers during the lockdown period and deferment of fixed charge/ demand charge applicable to the consumers under tariff categories LT IV(A) Industry , LT IV(B) IT &IT Enabled services, LT VII(A) Commercial, LT VII(B) Commercial , LT VII(C) Commercial , private hospitals categorised under LT VI (G) and also to the consumers categorised under aforementioned tariff categories, availing supply at HT &EHT voltage level for the months of March, April and May-2020, during truing up of FY 2020-21.
5. allow relaxation in regulation 73(4) of Kerala Electricity Supply Code,2014, for deferring the demand for additional security deposit in the 1st quarter of FY 2020-21.
6. Allow pass through of expenses incurred to provide cash back ( 5% of total bill amount subject to a maximum of Rs.100/- per bill) to first time users of online payment facility up to 31.12.2020, over normative expenses during truing up process ,considering the force majeure nature of the pandemic.
7. Exempt the application fee for new service connection applications submitted through online for a period of one year ie up to 31.03.2021, as part of a measure to contain the Covid-19 pandemic.

 Deputy Chief Engineer (Commercial& Planning)

 with full powers of Chief Engineer