

**KERALA STATE ELECTRICITY REGULATORY COMMISSION,
THIRUVANANTHAPURAM**

**Present: Shri T K Jose, Chairman
Shri. B Pradeep, Member
Adv. A.J Wilson, Member**

Sub: KSERC- Complaint filed by the Secretary, Thankamany Service Co-operative Bank Ltd, Idukki District-Investigation u/s 128 (1) and (2) of Electricity Act, 2003 -orders issued.

No.819/Admn/2023/KSERC

Date:12.04.2023

Read: Decisions in the Commission Meeting held on 12.04.2023.

ORDER

The Secretary, Thankamany Service Co-operative Bank Ltd, Idukki District, has filed a complaint before the Commission dated 8.02.2023 containing certain allegations against KSEB Ltd concerned in processing the application for enhancement of connected load and contract demand.

As per the complaint, the Complainant has filed an application dated 04.06.2019 for enhancement of connected load/contract demand before the KSEB Ltd, after obtaining the approval from Electrical Inspectorate and paid an amount towards additional deposit. It is alleged that without enhancing the connected load/contract demand as requested, the Officials of the KSEB Ltd conducted an inspection in the premises on 19.10.2022 and issued a bill for Rs. 2041885/- for the alleged use of unauthorised additional load of electricity imposing fine. Hence, the complainant has requested to take appropriate action against the Officers responsible for the illegal action.

The Commission has examined the complaint in detail. The provisions to be followed by the licensee for enhancement of connected load/contract demand are clearly specified in the Regulations of the Kerala Electricity Supply Code, 2014. This Commission has prima facie satisfied that the licensee has failed to comply with the provisions of the Kerala Electricity Supply Code, 2014. As such a detailed

investigation and inspection has to be conducted in accordance with section 128 (1) and (2) of the Electricity Act, 2003 read with KSERC (Compliance Audit) Regulations, 2012 to find out the veracity of the complaint.

Hence the Commission hereby appoint Shri. Bhuvanendra prasad. T.R. the Compliance Examiner of this Commission as the "Investigating Authority" with a direction to conduct an investigation on the allegations raised in the complaint invoking Section 128 (1) and (2) of the Electricity Act, 2003 and the Regulations notified therein. The Commission also hereby authorizes the following Officers to assist the Investigating Authority for the investigation:

1. Sree Kumar. B, Consumer Advocacy, KSERC
2. Suresh Kumar. P, Consultant (Legal), KSERC
3. Suresh Kumar. B.S., Consultant (Law), KSERC

The Commission hereby also direct the Investigating Authority to conduct an inspection of the office concerned and to inspect books of account and records in the custody of the licensee as specified in Section 128 (2) of the Act read with Regulation 6 of the KSERC (Compliance Audit) Regulations, 2012. The Investigating Authority shall submit the investigation report before the Commission within one month and shall supply a copy to the licensee also.

sd/-
B.Pradeep
Member

sd/-
Adv.A.J.Wilson
Member

sd/-
T.K.Jose
Chairman

Approved for issue,


C.R.Satheesh Chandran,
Secretary