



KERALA STATE ELECTRICITY REGULATORY COMMISSION

KPFC BHAVANAM, C.V. RAMAN PILLAI ROAD, VELLAYAMBALAM,
THIRUVANANTHAPURAM, KERALA, PIN 695 010

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NOTIFICATION

As per Section 42 (5) of the Electricity Act of 2003 and Regulation 3 of Kerala State Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulations 2005 (Herein after referred to as 'regulations') every distribution licensee shall establish a 'Forum or Fora for redressal of grievances of the consumers in accordance with the above Regulations. As per Regulation 3 (2), a licensee may establish the required number of Fora so as to ensure that any consumer in the area of supply of the licensee shall not have to travel more than about 200 kms to submit his complaint to the Forum for redressal. The concentration of consumers in a particular area and the number of complaints likely to be received and the constraints of the Forum in disposing of the complaints, within the stipulated time has also be taken into account. The Consumer Grievance Redressal Forum (CGRF) may therefore conduct its sittings at the headquarters or at such places outside the headquarters ("Headquarters" for the purpose of this notification means the place of establishment of CGRF). The following Consumer Grievance Redressal Forums (CGRFs) are functioning in the State of Kerala.

1. CGRF (South), KSEB Ltd., Kottarakkara- Headquarters at Kottarakkara
2. CGRF (Central), KSEB Ltd., Ernakulam- Headquarters at Kalamassery.
3. CGRF (North) KSEB Ltd., Kozhikode- Headquarters at Kozhikode.
4. CGRF of Electricity Department of Thrissur Corporation- Headquarters at Thrissur.
5. CGRF, Technopark, Kazhakuttom- Headquarters at Thiruvananthapuram
6. CGRF, Cochin Special Economic Zone Authority (CSEZA), Kochi- Headquarters at Kakkanad.
7. CGRF, KINESCO Power Utilities Private Limited (KPUPL), Kochi- Headquarters at Kakkanad.
8. CGRF, Rubber Park India Private Limited (RPIL),Ernakulam- Headquarters at Valayanchirangara.

9. CGRF, Cochin Port Trust, Kochi- Headquarters at Willingdon Island.
10. CGRF, Infopark, Cochin- Headquarters at Kakkanad.
11. CGRF, Smart City Kochi Infrastructure Private Limited, Kochi- Headquarters at Kakkanad.

As per Regulation 3 (b) as amended by Kerala State Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Amendment Regulations, 2019, one member in each CGRF shall be nominated by the Kerala State Electricity Regulatory Commission. The Commission has resolved to nominate Members to the various CGRF's except in the case of CGRF, KDHPCL. Accordingly, applications are invited from eligible persons for nomination by the Commission as Member in various Consumer Grievance Redressal Forums except in the case of CGRF, KDHPCL to be constituted under Section 42 (5) of the Electricity Act, 2003. The nomination shall be governed by the following terms and conditions.

(1)Qualifications

- (i) Proven ability, integrity, standing and familiarity with consumer affairs;
- (ii) Degree in Law obtained from a recognized university and approved by the Bar Council of India; and
- (iii) Not less than 3 years of experience as an Advocate practicing before Subordinate Courts.

(2)Term of office

The term of office shall be for three years from the date of appointment order.

(3)Sitting Fee

The person so nominated shall be entitled for a sitting fee of Rs.1200/- (Rupees One Thousand and Two Hundred Only) per day of sitting.

(4)Other Allowances

If the sitting is fixed at any place outside the headquarters TA/DA eligible for Class I Officers of the Government of Kerala from the place of domicile to the place of sitting, apart from sitting fee.

Persons with the qualifications referred above and agreeable to the above terms, interested to be nominated as Member of Consumer Grievance Redressal Forums may forward their applications in the prescribed format, to the Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram-10, so as to reach him on or before 14.06.2023.

General Conditions

The provisions in the Kerala State Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulations, 2005 as amended from time to time shall be applicable to the nominee.

- (1) The applicant shall not be an employee or former employee of any distribution licensees.
- (2) Preference will be given to those applicants who is a resident of the District in which the headquarters of respective CGRF is situated.
- (3) The minimum age limit and upper age limit for nomination shall be 30 years and 64 years as on 01.05.2023, respectively.
- (4) The last date for receipt of applications shall be 14.06.2023.



SECRETARY

FORMAT OF APPLICATION FOR THE POST OF
3RD MEMBER, CGRF's

Passport size
photo

1. NAME :
2. PERMANENT ADDRESS :
3. PRESENT ADDRESS :
4. AGE AND DATE OF BIRTH :
5. ENROLMENT NUMBER :
6. QUALIFICATIONS :
7. WHETHER BELONGING TO GENERAL/SC/
ST/OBC/PHYSICALLY CHALLENGED/OTHER
SPECIAL CATEGORIES :
8. DETAILS OF EXPERIENCE
(Please list in details, the nature and type of
Employment held, if any) :
9. SIGNIFICANT ACHIEVEMENTS WITH
APPROPRIATE REFERENCES :
10. DETAILS OF CURRENT EMPLOYMENT :
11. DETAILS OF PAST EMPLOYMENT :
12. CERTIFICATES PROVING AGE :
13. References : (1)
(List 2 referees who can vouch for professional
Experience and competence of the applicant)

(2)
14. LAND LINE NO/MOBILE NO :
15. EMAIL-ID :

I hereby certify that the above details are true and factual. I agree that if after appointment, any information provided herein/therein if found to be false or incorrect on any later date it shall make me liable for disciplinary action and other legal action.

**NAME OF THE APPLICANT
WITH DATE AND SIGNATURE**