

KERALA STATE ELECTRICITY REGULATORY COMMISSION THIRUVANANTHAPURAM

CGRF & OMBUDSMAN 2nd QUARTERLY REPORT FOR THE FINANCIAL YEAR 2023-24

191/Com.Ex/KSERC/2012

Date: 13.10.2023

DETAILS OF CGRF

Sl. No	Name of CGRF	Name of Chairperson	Name of Member (Nom. by Licensee)	Name of Member (Nom. by SERC)	Vacant Position
1	Northern Region (KSEB Ltd)	Smt. Sajamma J. Punnoor	Smt. Bindhu N S	Adv. Francis A.C	Nil
2	Central Region (KSEB Ltd)	Smt. Sheeba. P	Smt. Mini Francis	Adv. Biju Varghese	Nil
3	Southern Region (KSEB Ltd)	Smt. Laila N. G	Sri. Sanjeev Koshi	Adv. C.K. Harikumar	Nil
4	Thrissur Corporation Electricity Department(TCED)	Sri. T.S Jose	Sri. K. Vinukrishnan	Adv. Aseeya. P. K	Nil
5	Technopark	Sri. Sanjeev Nair	Sri. Madhavan Praveen	Adv. C.K. Harikumar	Nil
6	Kannan Devan Hills Plantations Company.(Pvt) Ltd (KDHPCL)	Sri. R Jeyaraman	Sri. Binoy S Raj	Adv. Manoj Kurien	Nil
7	Cochin Port Authority (CoPA)	Sri. Bhagavath Sing	Smt. Rajashree K Dabke	Adv. Aishwarya M.G	Nil
8	Rubber Park India (Pvt) Ltd	Sri. George V James	Sri. Annes T M	Adv. Aishwarya M.G	Nil
9	Cochin Special Economic Zone Authority(CSEZA)	Sri. Boni Prasada Rao	Sri. Pramodu S	Adv. Aishwarya M.G	Nil

10	KINESCO Power and Utilities Private Limited (KPUPPL)	Sri. Mathew A George	Smt. Sreedevi S	Adv. Aishwarya M.G	Nil
11	Infopark	Sri. Vijayan V. R	Sri Arun S	Adv. Aishwarya M.G	Nil
12	Smart City(Kochi) Infrastructure Private Limited	Smt. Sini P S	Sri. Jinu John Jacob	Adv. Aishwarya M.G	Nil

DETAILS OF OMBUDSMAN

Sl.No	Name of OMBUDSMAN	Vacant Position	Period since when vacancy has arisen
1	Sri. A Chandrakumaran Nair	Nil	NA

Details of Disposals and Grievances by CGRF & Ombudsman

1	Name of Ombudsman/CGRF	STATE ELECTRICITY OMBUDSMAN	CGRF North (KSEB Ltd)	CGRF Central (KSEB Ltd)	CGRF South (KSEB Ltd)	CGRF THRISSUR CORPORATION
1	Grievances outstanding at the end of the previous quarter-Nos	14	30	10	32	1
2	Grievances received during the quarter-Nos	17	35	29	27	0
3	Grievances disposed during the Quarter- Nos	19	23	24	15	1
4	Grievances pending at the close of the quarter- Nos	12	42	15	27	0
5	Grievances pending which are older than 2 months - Nos	0	13	0	17	0
6	Grievances hearing done during the quarter - Nos	11	4	26	3	1

1	Name of Ombudsman/CGRF	CGRF TECHNO PARK	CGRF KDHPCL	CGRF CoPA	CGRF RPIL	CGRF CSEZA	CGRF KPUPL	CGRF Infopark	CGRF SmartCity
1	Grievances outstanding at the end of the previous quarter-Nos	0	0	0	0	0	0	0	0
2	Grievances received during the quarter-Nos	0	0	0	0	0	0	0	0
3	Grievances disposed during the Quarter- Nos	0	0	0	0	0	0	0	0
4	Grievances pending at the close of the quarter- Nos	0	0	0	0	0	0	0	0
5	Grievances pending which are older than 2 months - Nos	0	0	0	0	0	0	0	0
6	Grievances hearing done during the quarter - Nos	0	0	0	0	0	0	0	0



Secretary